From: joe985@hawaii.rr.com@inetgw

To: Microsoft ATR

Date: 1/25/02 5:15pm

Subject: Microsoft Settlement

Why is the government wasting their time and our tax dollars by letting AOL get away with this. As anyone wonder why AOL has to sue in order to compete? Could it be that Microsoft has a better product? I think so. I use IE because it is far better than Netscape.

AOL spends its time and money to gobble up all the smaller ISPs such as CompuServe. They want the competition to go away so they don?t have to compete in a free market. I know they are not using the money to improve AOL?s infrastructure. I can tell you some horror stories about AOL and their poor service from my own experience and others.

I have always wonder why is Microsoft being accused of being a monopoly while a company such as AOL Time Warner is not considered a monopoly. IF AOL can not survive on it's own without help from the DOJ, then it should be allowed to fold due to it?s own poor product and service.

Thank you for reading my views.

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